

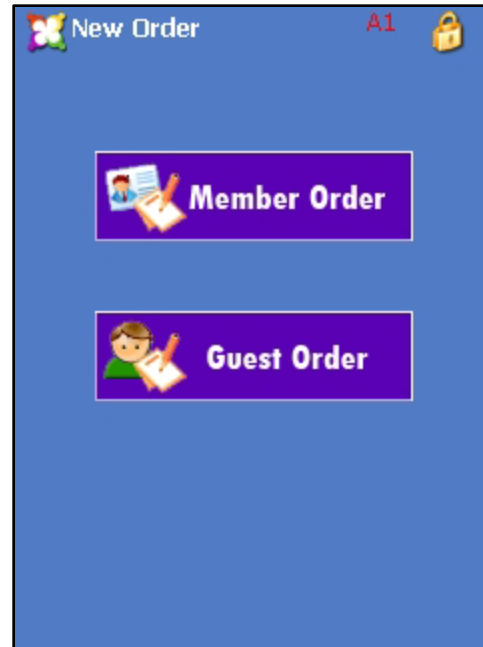
Login Screen

The screenshot shows a login interface with the following elements:

- Title: Servegen - Login
- User Name: a1
- Password: ***
- Buttons: Login (highlighted with a red box) and Exit
- Keypad: A numeric keypad with digits 7, 8, 9, 0, 4, 5, 6, 1, 2, 3 and back arrow icons.

Login Page: Login by entering the User Name and Password. Touch key icons are displayed for ease of use.

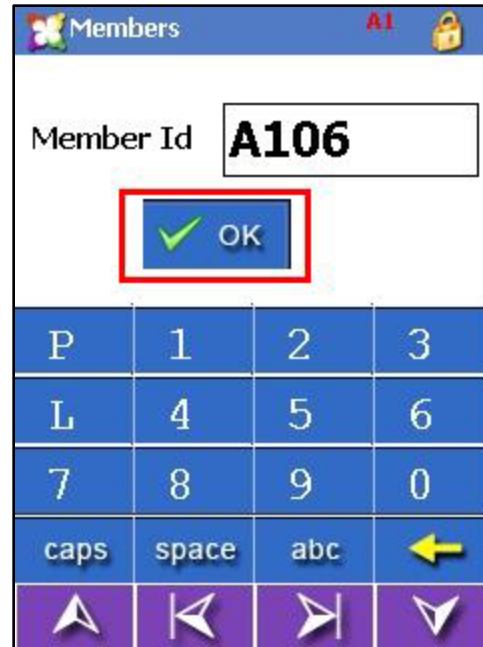
New Order Screen



This panel is used to select either a Member Order or a Guest Order.

The Member Order process will be explained on the following screens.

Member Id Acceptance



The Member Id is displayed and the “OK” icon is pressed to indicate acceptance.

The Member Id is prefilled based on the User Name entered during log in.

Table Selection



Table Selection:

R1, R2, R3 are tables.

Blue color icons indicate un-occupied tables.

Purple color icons indicate occupied tables.

Item Selection by Category

Order 2 R2 ADMIN		
Item Name	Qty	
Category	Name Search	Item Code
Item		
Empty Bottle	Non Saleable	Cigarettes
T C Water And Lime	Juice	Juice Taxable
Snacks	Wine	Soft Drinks Taxable

Navigation: Edit Order Menu

Items can be chosen by category. Category names are listed in panel with a purple background (i.e., Wine, Juice, etc.) . If the “Snacks” category is chosen those items under this category are listed for selection.

Item Selection for the Member Order

Order A106 R1 A1		
Item Name		Qty
Sandwich		2
Category Item	Name Search	Item Code
Foodopen Item	Foodopen Item1	Spl Rice Flakes Mixture Dal
Chips	Sandwich	Spl Moong Dal
Spl Kara Seva	Spl Mysore Puri	Avare Bele

Buttons: Edit, Order, Menu

Select the item desired by pressing that item 's icon.

The Item's quantity can be increased in several ways.

1) by pressing the desired Item's icon repeatedly

(Continued on the next screen.)

Item Quantity



- 2) (Left screen) By pressing the **Qty** icon, then a new screen (right screen) opens with a number pad to enter the desired quantity or
- 3) (Right screen) by pressing the relevant “+” or “-” icons .

Item Selection by Item Code Search

Order 2 R2 ADMIN

Item Code

2

Category Item	Name Search	Item Code
Banquet Party (Non-Veg)	Parcel Container	Parcel Silver Foil
Fruit Salad	Chicken Fried Rice	Yellow Dal
Veg.Curry	Special Item (Extr Party Only)	Spl.Mutton Biryani (Sun.Sal)

Edit Order Menu

As the Item Code is typed Items are filtered based on their code. For instance, “Bacardi Breezer” has an Item Code of “230” and “Mc Dowel Cel Rum” has an Item Code “231”, on entry of Item Code “23” both the items are displayed .

If the entire Item Code is entered then press “OK”, or choose from the filtered list presented.

Item Selection by Name Search

The screenshot shows a software interface for order management. At the top, there is a header bar with icons for a flower, a person, a graduation cap, and a lock, along with the text "Order 2 R2 ADMIN". Below the header, there is a search section titled "Item Name" with a text input field containing the letter "d" and an "OK" button with a green checkmark. Below the search section is a table of items. The table has three columns: "Category Item", "Name Search", and "Item Code". The table contains three rows of data. The first row is "Chicken Kolivada", "Chicken Kadai", "Chicken Kalimirchi". The second row is "Chicken Tikka Roll", "Chicken Sandwich", "Cheese Pinepple". The third row is "Crispy Veg", "China Town Vegetables", "Chilli Chicken". At the bottom of the interface, there is a navigation bar with buttons for "Edit", "Order", and "Menu", along with up and down arrow icons.

Category Item	Name Search	Item Code
Chicken Kolivada	Chicken Kadai	Chicken Kalimirchi
Chicken Tikka Roll	Chicken Sandwich	Cheese Pinepple
Crispy Veg	China Town Vegetables	Chilli Chicken

As the Item Name is being typed filtered Items are displayed.

For example if "c" is typed then "Campari" and "Chips" are listed but by typing "chi" only "Chips" is displayed .

Select the desired Item name then press the "OK" icon.

Full Order View Screen



The screenshot shows a mobile application interface for viewing an order. At the top, there is a header bar with the text 'Order' and a user icon, followed by the number '5' and a location icon labeled 'R10 A1'. Below the header is a table with two columns: 'Item Name' and 'Qty'. The 'Item Name' column contains two items: 'Avare Bele' and 'Spl Moong Dal'. The 'Qty' column shows '1' for 'Avare Bele' and '4' for 'Spl Moong Dal'. Each item has a small square icon with a pencil next to it. At the bottom of the screen is a navigation bar with five buttons: a home icon, a plus sign, the text 'Order', a minus sign, and a back icon.

Item Name	Qty
Avare Bele	1
Spl Moong Dal	4

Tap on the "Item Name" icon to view the full order.

Order Management Buttons



Order Management Buttons are listed when the "Order" icon is pressed.

Send: Sends the KOT of the current order to the kitchen.

Bill: Generates the Bill for the current order

Refresh: Used to refresh the order status such as Prepared or Billed, etc.

New: This icon is to take a New Order.

Order Management: Send



Send: Sends the KOT of the current order to the kitchen.

After this icon is pressed the icon next to the Item name is changed from a “pencil” to “food cover lid” indicating that the preparation of the item has begun in the kitchen.

Food Ready to Serve



The screenshot shows a POS system interface. At the top, there is a status bar with icons for a flower, a person, the number '2', a graduation cap, 'R2', 'ADMIN', and a lock. Below this is a table with three columns: a red 'X' icon, 'Item Name', and 'Qty'. The table contains three rows of items, each with a yellow square icon (representing a food cover lid) and a green flag icon (representing 'ready to serve'). A blue box highlights the green flag icons for the first two items. At the bottom, there is a purple bar with navigation icons: a left arrow, a plus sign, the text 'Order', a minus sign, and a right arrow.

	Item Name	Qty
	Aloo Gobi Mas...	1
	Mutton Biryani	2
	Fish Curry	1

When the items are finished in the kitchen each Item's icon is changed from a "food cover lid" to a "green flag" indicating that these items are ready to be served.

Outlet Menu Selection



Switching between Various Outlet Menus – i.e., Bar, Restaurant, etc. Outlet Names are listed on pressing the “Menu” icon.

Choose the appropriate Outlet and the menu for the outlet becomes the active menu for the order taking process. For instance, pressing the “Kirloskar Bar”, icon activates its menu.

Edit Management Options



There are various Item Management Options available for each Item on an order presented after pressing the “Edit” icon.

Edit Qty: is used to change the item’s quantity. A text box and a number pad are presented and the item’s quantity can be changed and resubmitted.

Dup. KOT: Dup-KOT icon is pressed whenever we need to generate a duplicate KOT. The desired KOT is selected from list of recent KOTs to be printed.

Shift Items: There are times when items from one table will be shifted to another table. The end result is that the entire order and the bill are added to the receiving table. For instance, table R1 would have its order shifted to table R2.

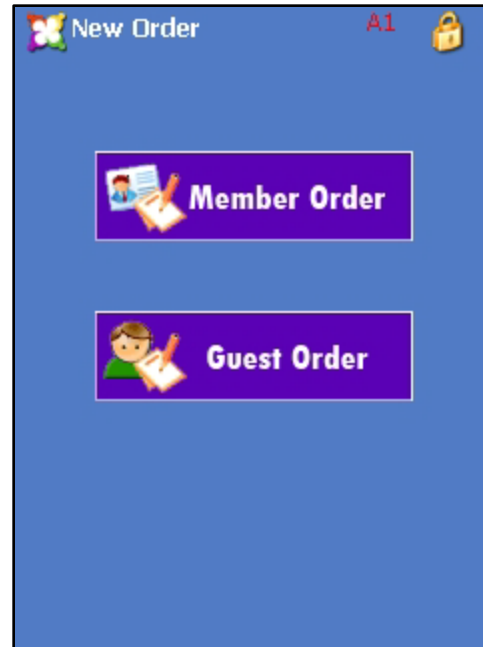
Duplicate KOT

KOTs		
	Item Name	Qty
	 Aloo Gobi Masala	1
	 Mutton Biryani	2
 73	 74	 75
		 Print

This Panel displays the KOT numbers of unbilled orders for the day.

In this example KOT number 73 is selected to print a duplicate. This feature is used whenever a KOT is found missing or may be missing due to printer problems.

Guest Order



Guest Order option:

The current Table Number is taken as reference for the order.

Table Selection for the Guest Order



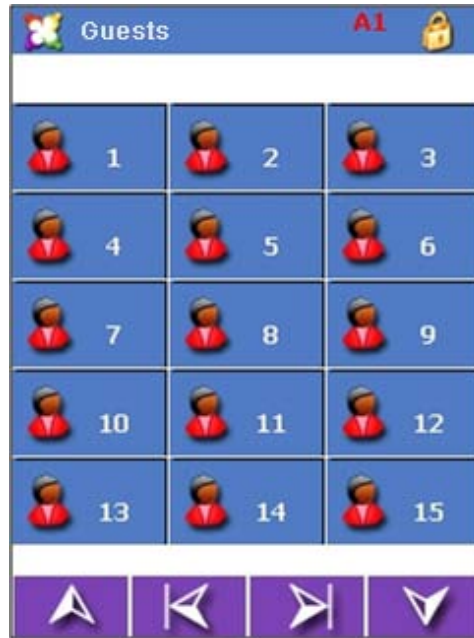
Table Selection:

R1, R2, R3 are tables.

Blue color icons indicate un-occupied tables.

Purple color icons indicate occupied tables.

Select Number of Guests



After the selection of the Table the system opens a panel to select the number of Guests.

Remaining order process for Guest Order is same as the Member Order process. After the order process is complete, the bill is generated for payment by the Guest.

Features

- ❖ Login using a swipe card
- ❖ Multiple outlet Menu Handling
- ❖ Allows Modifier builders and Forced Modifier
- ❖ Sound Alerts on Order & Billing status
- ❖ Create and Modify orders
- ❖ Billing Management
- ❖ Bill Payment Management
- ❖ Credit card interface
- ❖ Bill Grouping
- ❖ Fine Dining, Take out Service, Drive-In service are handled

Benefits

- ❖ A simple product or service catalog always available at your finger tips.
- ❖ An order unit that is able to accept the order of a guest on call immediately .
- ❖ A communicating function that delivers the order to the kitchen wirelessly.
- ❖ Billing information that summarizes the order details and send these to the cashier with out any physical interaction by the waiter.
- ❖ Streamline staffing responsibilities & reduce staffing costs.
- ❖ Increase table turnover and up-selling.
- ❖ Improve customer service.
- ❖ Eliminate double entry-handling, order errors, forgotten orders and missed orders.
- ❖ Speed up your ordering and packing process for take out and drive through orders .
- ❖ Credit card swiping can happen in front of the guest for bill payments.