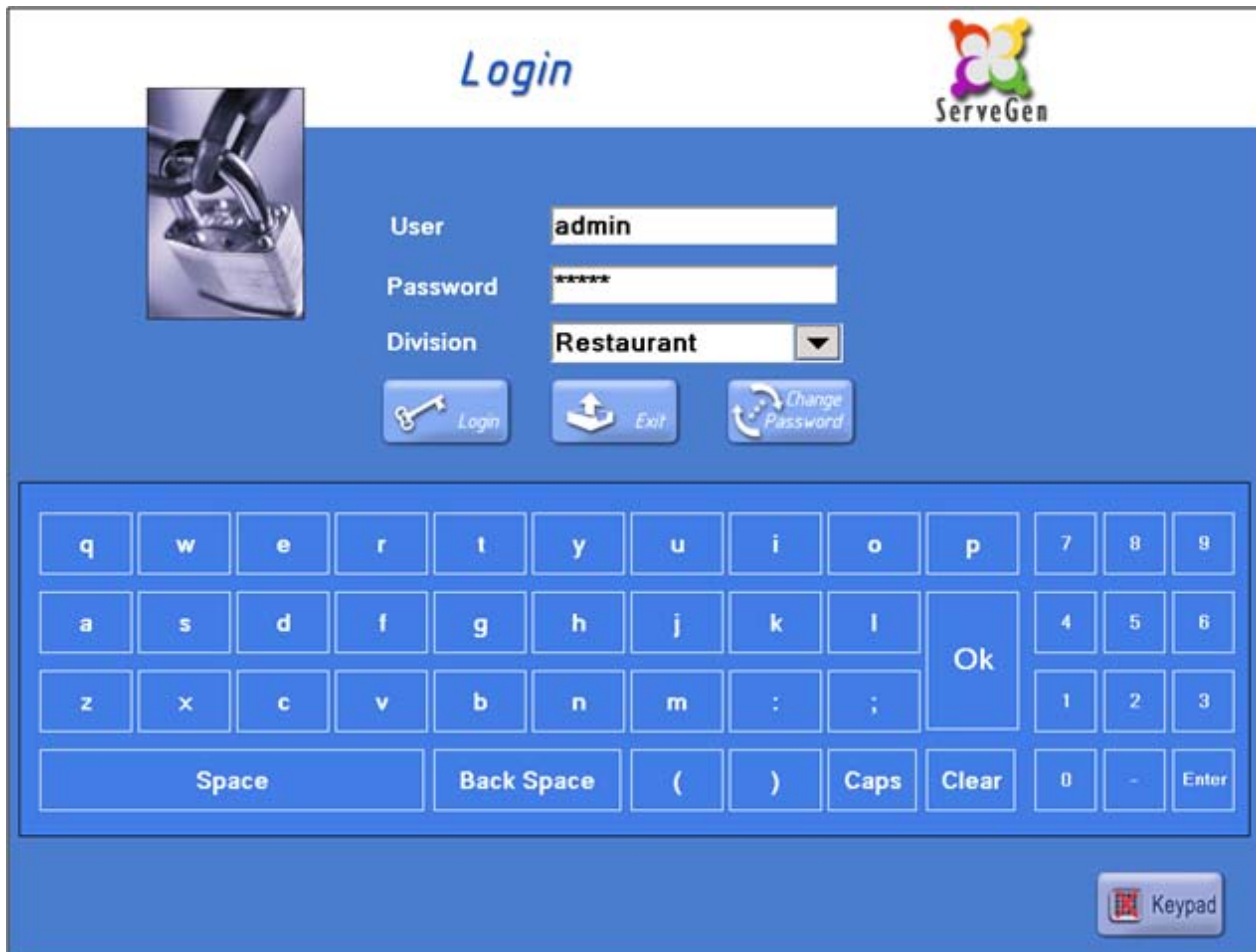


Login Screen



The login screen features a blue background with a white header. On the left, there is a small image of a hand holding a glass. The word "Login" is written in a blue, italicized font. In the top right corner, there is a colorful logo for "ServeGen". The main form area contains three input fields: "User" with the text "admin", "Password" with masked characters "*****", and "Division" with a dropdown menu set to "Restaurant". Below these fields are three buttons: "Login" (with a key icon), "Exit" (with an upward arrow icon), and "Change Password" (with a circular arrow icon). At the bottom of the screen, there is a virtual keypad with letters, numbers, and function keys like "Space", "Back Space", "Caps", "Clear", and "Enter". A "Keypad" button is located in the bottom right corner.

Login Page: Login by entering the User ID & Password.

Division: Restaurant, Bar, etc.,

Whenever the focus is in an entry textbox then touch screen keyboard is automatically displayed on the screen.

Table Selection

The screenshot displays the Restaurant Express POS interface. At the top, it shows the logo, the name 'Restaurant Express', and the date/time '01/01/09 11:04 AM'. Below this, there are fields for 'Items 0', 'Qty. 0', 'Table R.1', and 'Waiter'. The main area features a grid of table selection buttons (R1-R12) and a list of menu items. The 'R1' button is highlighted with a red border. To the right of the table grid is a vertical column of navigation buttons (up, down, left, right arrows). On the far right, there is a panel of order control buttons including 'Edit', 'Logoff', 'Table', 'Guest', 'To Kitchen', 'Modifier', 'Category', 'Room', 'Items', 'Menu', 'Phone Ord.', 'Take away', 'Cancel', 'Shift', 'Bill', 'Pay Bill', 'Refresh', and 'Reports'. At the bottom, there is a keyboard shortcut legend and a 'Summary' button.

Table	Amount	Time

Tables: F1 A-Z F8 Send F3 Category F4 Items F5 Modify F6 Menu F7
Rooms F2 Tab Ctrl+Tab Edit Alt+E Cancel Del Billing F10 Settlement F11 Reports Alt+R

R1, R2, R3 are tables.

Green color buttons indicate un-occupied tables.

The Item Name panel will display that table's order.

Pressing the table number icon (R1, R2, etc.) selects that table for this order.

The right side panel displays the order control buttons.

Items Selection for the Order

Restaurant Express
ServeGen
01/01/09 11:04 AM
Items 2 Qty. 8 Table R1 Waiter a1

Item Name	Qty	Price
CHIPS	2	7.00
SPL MYSORE PURI	6	9.00

CHIPS
Bar Code Qty
Search Key B/s

Foodopen Item (highlighted)

Foodopen Item1	SPL RICE FLAKES MIXTURE DAL	CHIPS	NUTS	SPL MOONG DAL	
SPL KARA SEVA	SPL MYSORE PURI	AVARE BELE	KHARAPURI	RAGI MURUKU	LIME CORDIAL
LIME BARLEY	CHEESE	ANGOSTURA BITTER	CRANBERRY JUICE 200ML	U B BEER	DRAUGHT BEER
ICE BEER 330 ML	K F STRONG BEER	FOSTERS BEER 330 ML	ROYAL CHALLENGE BEER 650 ML	DRAUGHT BEER 1	K F CANS 330 ML

Tables: F1 A-Z F8 Send F3 Category F4 Items F5 Modify F8 Menu F7
Rooms F2 Tab Ctrl+Tab Edit Alt+E Cancel Del Billing F10 Settlement F11 Reports Alt+R

Buttons: Edit, Logoff, Table, Guest, To Kitchen, Modifier, Category, Room, Items, Menu, Phone Ord., Take away, Cancel, Shift, Bill, Pay Bill, Refresh, Reports, Summary

Table	Amount	Time

Pressing the item button selects that item .

Item Quantity can be increased by:

1. The first method of increasing the quantity by pressing the item repeatedly.
2. The second method to increase/ decrease the quantity is by pressing the relevant "+" or "-" icons.
3. The final method is to directly enter the quantity against text box provided next to item/bar code.

Send to Kitchen for Printing KOT (Kitchen Order Token)

Restaurant Express
ServeGen
01/01/09 11:04 AM
Items 3 Qty. 11 Table R1 Waiter a1

Item Name	Qty	Price
CHIPS	2	7.00
SPL MYSORE PURI	6	9.00

CHEESE
Bar Code Qty
Search Key B/s

Foodopen Item (highlighted in red)

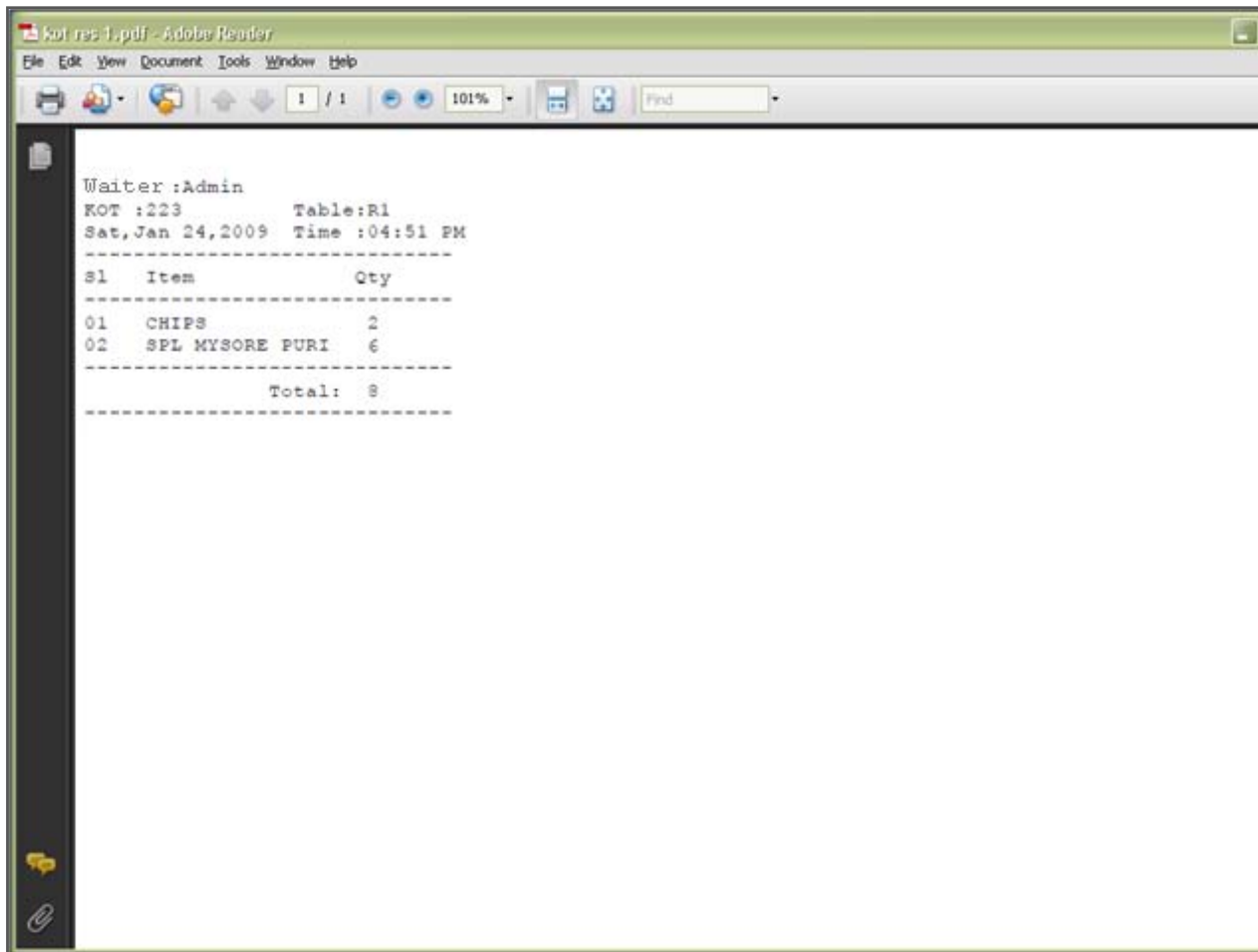
KotNo	Item Name	Qty.
207	CHIPS	2
207	SPL MYSORE P...	6
208	CHEESE	3

Tables F1 A-Z F8 Send F3 Category F4 Items F5 Modify F8 Menu F7
Rooms F2 Tab Ctrl+Tab Edit Alt+E Cancel Del Billing F10 Settlement F11 Reports Alt+R

Buttons: Edit, Logoff, Table, Guest, To Kitchen (highlighted in yellow), Modifier, Category, Room, Items, Menu, Phone Ord., Take away, Cancel, Shift, Bill, Pay Bill, Refresh, Reports, Summary

By Pressing the “To Kitchen” icon (yellow rectangle) the ordered item is sent to the kitchen for preparation. The icon display changes from “pencil” to “cooking pan”, which denotes that it is under preparation in kitchen.

Kitchen Order Ticket (KOT)



The KOT contains details of the ordered items, quantity, any modifiers, the Waiter's name, the table to be served and the time & date of the order along with a unique KOT number.

Other types of KOT are :

- Cancelled KOT - where all items of the order are cancelled.
- Changed KOT - a change of any kind to an existing KOT.
- Duplicate KOT - a copy of an existing KOT used for reference.
- NC KOT - a No Charge KOT is used for internal consumption & not for billing/ payment.

Navigating to Billing Screen

Restaurant Express
ServeGen
01/01/09 11:04 AM
Items 3 Qty. 11 Table R1 Waiter a1

Item Name	Qty	Price
CHIPS	2	7.00
SPL MYSORE PURI	6	9.00

CHEESE
Bar Code Qty 3
Search Key B/s

Foodopen Item Foodopen Item1 SPL RICE FLAKES MIXTURE DAL CHIPS NUTS SPL MOONG DAL
SPL KARA SEVA SPL MYSORE PURI AVARE BELE KHARAPURI RAGI MURUKU LIME CORDIAL
LIME BARLEY CHEESE ANGOSTURA BITTER CRANBERRY JUICE 200ML U B BEER DRAUGHT BEER
ICE BEER 330 ML K F STRONG BEER FOSTERS BEER 330 ML ROYAL CHALLENGE BEER 650 ML DRAUGHT BEER 1 K F CANS 330 ML

Tables F1 A-Z F8 Send F3 Category F4 Items F5 Modify F8 Menu F7
Rooms F2 Tab Ctrl+Tab Edit Alt+E Cancel Del Billing F10 Settlement F11 Reports Alt+R

Buttons: Edit, Logoff, Table, Guest, To Kitchen, Modifier, Category, Room, Items, Menu, Phone Ord., Take away, Cancel, Shift, Bill (highlighted), Pay Bill, Refresh, Reports, Summary

KotNo	Item Name	Qty.
207	CHIPS	2
207	SPL MYSORE P...	6
208	CHEESE	3

Press the “Bill” icon (yellow rectangle) in the order screen to generate a bill for the order. This will navigate to the Billing screen.

Billing Screen

Restaurant Express
ServeGen

POS Billing

Table Web Ord. Phone Ord. Split Bill Print Bill Compliment Order Pay Bill Logoff

R1 R2 Settings

Table : R1 Waiter : Admin

Item Name	Qty	Amount
<input type="checkbox"/> CHIPS	2	14.00
<input type="checkbox"/> SPL MYSORE PURI	6	54.00

Discount: Yes No Items

Discount Info:

Food		Cel	
Bev		Tob	
S.Drinks		Minrts	
Othrs		Value	

Guest Type: G.Type **Normal**

Other Plus		Total	68.00
Other minus		Tax	3.00
Total Amount	71.00	Discount	

Tables F1 Room F2 SplitBill Ctrl+S PrintBill Ctrl+P Settings Ctrl+G Reports Alt+R Order F9 Setlmt F11 Tab Ctrl+Tab

1. Select the table icon for which the bill is to be generated (e.g. R1, R2) and it displays the ordered items.
2. A discount and/or other additional charges can be applied to the bill.
3. To generate the bill, press the "Print Bill" icon.

Bill

bill.pdf - Adobe Reader

File Edit View Document Tools Window Help

1 / 1 101% Find

Radisson Hotel Admiral
Toronto-Harbourfront
249 Queen's Quay West,
Toronto ON M5J 2N5, Canada

CASH SALE/TAX INVOICE

B.No.:R000217 Dt:01/01/2009
Tbl:R1 Time:04:53 PM
Covers:3 Stwd:Admin
KOTs:223

ITEM	QTY	PRICE	AMT
CHIPS	2.0	7.00	14.00
SPL MYSORE PURI	6.0	9.00	54.00
Total Amount (Rs)			68.00
SC @ 4 %			2.72
Payable Amount (Rs)			71.00

PLEASE VISIT US AGAIN
THANK YOU!

Each bill will have the details of the ordered items, quantities, each KOT issued, the table name, item price, order amount, tax amount, discount and Header & Footer details along with the bill number.

Navigating to Settlement Screen

Restaurant Express
ServeGen

POS Billing

Table Web Ord. Phone Ord. Split Bill Print Bill Complem't Order Pay Bill Logoff

R1 R2 Settings

Table : R1 Waiter : Admin

Item Name	Qty	Amount
<input type="checkbox"/> CHIPS	2	14.00
<input type="checkbox"/> SPL MYSORE PURI	6	54.00

Discount: Yes No Items

Discount Info:

Food		Cel	
Bev		Tob	
S.Drinks		Minr/s	
Othrs		Value	

Guest Type: G. Type **Normal**

Other Plus		Total	68.00
Other minus		Tax	3.00
Total Amount	71.00	Discount	

Tables F1 Room F2 SplitBill Ctrl+S PrintBill Ctrl+P Settings Ctrl+G Reports Alt+R Order F8 Setlmnt F11 Tab Ctrl+Tab

To Pay the bill for the order , press the “Pay Bill” icon (yellow rectangle) on the Billing screen. This will navigate to the Pay Bill screen.

Settlement Screen

Restaurant Express
ServeGen

Cash Ctrl+C C. Card Ctrl+D FRX Ctrl+F Cheque Ctrl+Q H/Acc
Room Ctrl+R Travel Ctrl+V Company Ctrl+O Credit Ctrl+T Ctrl+M

POS Settlement

Bills Table Phone Ord. Dup. Bill Cancel Bill Reinstale Cr. PaymL Reports Billing

50 51 52 53 54

Bill No : 217 Waiter : Admin

Item Name	Qty	Amount
CHIPS	2	14.00
SPL MYSORE PURI	6	54.00

Pay Mode	Amount
Bill Total	71.00
Allowance	
Tips / Misc.	
Balance Due	71.00
Total Amount	

Cr. Card Room FRX
Check Food Coupon Complem'nt
Credit Cash Company

Paymode : Cash

Cash Amount 71.00

OK

Bills Alt+W Dup. Bill Ctrl+L Reinstale Ctrl+I Std Bills Ctrl+B Cancel Ctrl+N Keypad

1. Select Table or the Bill number to display the order item detail
2. The bill can be paid via different payment methods (cash, credit or debit card etc.,)
3. A Tip can be added.
4. A Receipt can be generated if requested .

Bill Report

From Date: Jan 24, 2009 To Date: Jan 24, 2009

Bill Wise Report

RADISSON HOTEL ADMIRAL TORONTO-HARBOURFRONT
Bill Numbers Wise Sales Report From Jan/24/2009 To Jan/24/2009

Bill No	Date and Time	Table Name	Room	Waiter Name	Bill Amount	Legis Id
000000197	1/24/2009 10:40:00AM	001	-N0-	Adriano	46.50	adriano
000000198	1/24/2009 10:40:00AM	006	-N0-	Adriano	56.50	adriano
000000199	1/24/2009 10:40:00AM	007	-N0-	Adriano	32.50	adriano
000000200	1/24/2009 10:43:00AM	001	-N0-	Adriano	64.50	adriano
000000201	1/24/2009 10:43:00AM	002	-N0-	Adriano	3,056.50	adriano
000000202	1/24/2009 11:00:00AM	001	-N0-	Adriano	69.50	adriano
000000203	1/24/2009 3:57:00PM	001	-N0-	Adriano	58.50	adriano
000000204	1/24/2009 3:57:00PM	001	-N0-	Adriano	93.50	adriano
000000205	1/24/2009 3:57:00PM	001	-N0-	Adriano	187.50	adriano
000000206	1/24/2009 3:57:00PM	001	-N0-	Adriano	187.50	adriano
000000207	1/24/2009 3:57:00PM	001	-N0-	Adriano	187.50	adriano
000000208	1/24/2009 3:57:00PM	002	-N0-	Adriano	2,500.50	adriano
000000209	1/24/2009 3:57:00PM	002	-N0-	Adriano	91.50	adriano
000000210	1/24/2009 3:57:00PM	004	-N0-	Adriano	35.50	adriano
000000211	1/24/2009 3:57:00PM	003	-N0-	Adriano	400.50	adriano
000000212	1/24/2009 3:57:00PM	002	-N0-	Adriano	2,500.50	adriano
000000213	1/24/2009 3:57:00PM	001	-N0-	Adriano	91.50	adriano
000000214	1/24/2009 3:58:00PM	001	-N0-	Adriano	25.50	adriano
000000215	1/24/2009 4:21:00PM	001	-N0-	Adriano	187.50	adriano
000000216	1/24/2009 4:21:00PM	002	-N0-	Adriano	1,600.50	adriano
000000217	1/24/2009 4:55:00PM	001	-N0-	Adriano	71.50	adriano
Grand Total:					12,899.50	

Date: 1/24/2009 Time: 5:55:52PM Page No. 1 Total 1

The Bill Wise Report provides various details of Bill amounts individually and a grand total for a selected period (the hour, shift, night, day, week) with detail of waiter name and table name/ Room Number.

Payment Method Report

From Date **Jan 24, 2009** To Date **Jan 24, 2009** Outlet **Restaurant** Go

Bill Payment Details

RADISSON HOTEL ADMIRAL TORONTO-HARBOURFRONT

Settlement Break up Report From **Jan/24/2009** To **Jan/24/2009**

Bill No	Date	Bill Amt	Cvs	Cash	C.Card	Cheque	Voucher	Compl.	Credit	Tax	Tips	Cashier
USD2009												
197	1/24/2009	46.00	3	46.00	0.00	0.00	0.00	0.00	0.00	1.76	0.00	Adrian
198	1/24/2009	58.00	1	58.00	0.00	0.00	0.00	0.00	0.00	0.36	0.00	Adrian
199	1/24/2009	22.00	1	22.00	0.00	0.00	0.00	0.00	0.00	1.20	0.00	Adrian
200	1/24/2009	44.00	2	0.00	44.00	0.00	0.00	0.00	0.00	2.44	0.00	Adrian
201	1/24/2009	3,870.00	1	3,870.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	Adrian
202	1/24/2009	69.00	3	69.00	0.00	0.00	0.00	0.00	0.00	3.40	0.00	Adrian
203	1/24/2009	58.00	1	58.00	0.00	0.00	0.00	0.00	0.00	2.20	0.00	Adrian
204	1/24/2009	93.00	3	93.00	0.00	0.00	0.00	0.00	0.00	3.54	0.00	Adrian
205	1/24/2009	107.00	3	107.00	0.00	0.00	0.00	0.00	0.00	4.30	0.00	Adrian
206	1/24/2009	107.00	2	0.00	107.00	0.00	0.00	0.00	0.00	4.28	0.00	Adrian
207	1/24/2009	107.00	2	107.00	0.00	0.00	0.00	0.00	0.00	4.30	0.00	Adrian
208	1/24/2009	2,900.00	2	2,900.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	Adrian
209	1/24/2009	81.00	2	81.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	Adrian
210	1/24/2009	35.00	1	35.00	0.00	0.00	0.00	0.00	0.00	1.32	0.00	Adrian
211	1/24/2009	400.00	1	400.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	Adrian
212	1/24/2009	2,900.00	2	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	Adrian
213	1/24/2009	81.00	1	81.00	0.00	0.00	0.00	0.00	0.00	3.08	0.00	Adrian
214	1/24/2009	23.00	2	23.00	0.00	0.00	0.00	0.00	0.00	0.88	0.00	Adrian
215	1/24/2009	107.00	2	0.00	107.00	0.00	0.00	0.00	0.00	4.30	0.00	Adrian
Grand Total :		12,819.00	48	9,681.00	278.00	0.00	0.00	0.00	0.00	36.24	0.00	
Business Today												
Cash		1		9,681.00								
CreditCard		1		278.00								
Cheque		1		0.00								
Vouchers		1		0.00								
Tips Amount		1		36.24								
Tax Amount		1		0.00								
Grand Total		1		9,955.00								
Date : 1/24/2009 5:11:19PM Page No. 1 Total Pages 1												

The Bill Payment Detail provides details of each bill amount individually and with a grand total for a selected period displaying how payment was made.